



Belfast City Council

Report to:	Parks and Leisure Committee
Subject:	APSE Service Awards 2011
Date:	13 October 2011
Reporting Officer:	Andrew Hassard, Director of Parks and Leisure
Contact Officer:	Victoria Law, Lead Communicator

1.	Relevant Background Information
	<p>The annual Association for Public Service Excellence Awards are presented to those organisations that have 'demonstrated their ability to innovate within service delivery and actively demonstrate new concepts and examples of best practice, which continuously improve the level of service to local communities'. The awards are designed to help promote and demonstrate new concepts and examples of best practice in service delivery.</p> <p>In March, the department submitted one entry for the 2011 awards in the category of Best Efficiency for the Parks and Leisure departmental improvement programme. The awards were announced at the annual APSE conference, which this year took place in Bristol.</p>
2.	Key Issues
	<p>The Department was selected as one of the top finalists in the Best Efficiency category, but was unsuccessful in winning the award.</p> <p>The award for this category was won by Solutions SK, a Stockport Council company.</p>
3.	Resource Implications
	None.
4.	Equality and Good Relations Implications
	None.

5.	Recommendations
	Members are asked to note the content of the report.

6.	Decision Tracking
	None.

7.	Key to Abbreviations
	APSE: Association for Public Service Excellence

8.	Documents Attached
	None.